

PHAM MINH TÂM

IT SPECIALIST

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Go Vap District, HCMC

Phamtam.info

PROFILE INFO

Knowledgeable and thorough Information Technology Technician with superior attention to detail. Driven and self-motivated, and therefore effective at completing tasks with minimal supervision. Confident leader and enthusiastic communicator.

WORK EXPERIENCE

SYSTEM ADMIN – DEVELOPER WORDPRESS

XSolution Ltd / 06/2018 - NOW

- Install and Configure Server / VPS / Hosting.
- Solve problems in managing Server, Hosting, Website.
- Set meetings with the prospective clients to review website, and collect customer's requirements for new or existing websites.
- Build customizable websites using Bootstrap and WordPress, including plug-ins and filters.
- Prepare several designs and wireframes for clients approval before carrying out the development.
- Train employees on making websites, handling errors.

TECHNICAL SPECIALIST (SYNOLOGY NAS)

MSTARCORP / 09/2016 - 06/2018

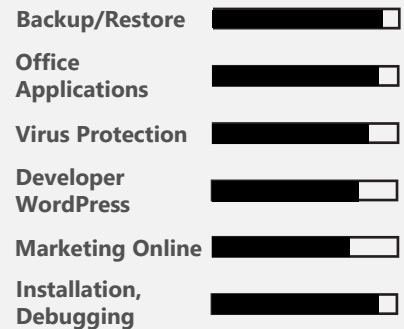
- Solve enterprise problems using Synology solutions.
- Capture customer's needs and consult suitable solutions.
- Create Website introduction, sales, shared article about Synology.
- Collaborate with Sales and Product Manager to develop a winning proposal.
- Provide assistance to customers in troubleshooting technical issues.
- Work with manufacturer and key stakeholders to drive quality improvement.
- Maintain and administer network system and related computing environment, including computer hardware, system softwares, application softwares, and other configurations.
- Ensure the security of data, network access, and system backup.

INTERESTS

GAMES • TENNIS • TRAVEL • MOVIE • MUSIC • BEER

TECHNICAL SKILLS

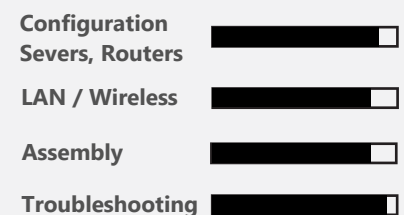
SOFTWARE



OPERATING SYSTEMS



NETWORKS - HARDWARE



GENERAL SKILLS

Communication, Teamwork, Problem Solving, Leadership, Attention to details.

MY EDUCATION

APPLICATION SOFTWARE

FPT Polytechnic / 2013 - 2016
Graduated: Excellent